

iSymphony 3.5.4 Upgrade Notes

This document contains information that is important to note when upgrading to iSymphony 3.5.4. Please be sure to completely read the information before upgrading.

If you are not upgrading from iSymphony 3.5.3, be sure to check the change log and upgrade notes for previous versions as well.

Asterisk V14+ Support

Due to changes in the AML in asterisk v14, iSymphony 3.5.2 or later is required to use Asterisk v14 or later.

End of Support Announcements

Support has been dropped for Asterisk version 1.8, 10, and 12 since iSymphony 3.3.x. iSymphony will continue to officially support Asterisk version 11 and 13.

Support has been dropped for Oracle JRE v1.7 since iSymphony 3.3.x. If you are running Java 7, you will need to upgrade to Oracle Java 8 or above. See the [Supported Platforms](#) page for more details.

Support for Desktop Client 1.x has been dropped, Desktop Client version 2.x will be required from iSymphony Server v3.4.2 onwards. To use v1.x of the desktop client a previous version of the iSymphony Server using Module 2.0.0 or 1.x will be required.

Upgrade Steps

Follow the standard upgrade instructions found in the [Upgrading iSymphony](#) document for all upgrades.

The desktop module is now included with the standard distribution, since v3.4.2, to simplify the setup. When upgrading if you are using an older version of the desktop client it is strongly recommended that desktop client is upgraded to version 2.1 or later.