

Licensing

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In iSymphony each [Core Server](#) contains its own license which specifies the number of [PBX Connections](#), [Users](#), [Queues](#) and [Concurrent User Connections](#) that are allowed on the system. You can access the licensing section by selecting **Settings->Licensing** in the iSymphony Administration Interface.

Activating/Updating A License

You can activate and update your license within the iSymphony Administration Interface or if you are using the iSymphony FreePBX module you can do so from within the iSymphony FreePBX administration page.

In order to activate a license your server needs to be able to make outbound TCP connections to **3.license.getisymphony.com** on port **49996**.

The following command can be used to open the port when using IPTables:

```
iptables -A OUTPUT -o eth0 -p tcp --dport 49996 -m state --state  
NEW,ESTABLISHED -j ACCEPT
```

The above command assumes that your server connects to the outside via eth0. If your network interface differs you will want to replace eth0 with the proper interface.

FreePBX Module

1. Log into FreePBX.
2. Navigate to **Admin->iSymphony**.
3. In the **License** section enter the license serial key you wish to activate or update into the **Activate** field and click the **Activate** button.
4. If this is your first time activating this license you will be prompted to enter the **Name** and **Email** of the license owner.

iSymphony Administration Interface

1. Log into the iSymphony Administration Interface. See [Connecting to the Administration Interface](#).
2. Navigate to **Settings->Licensing** using the iSymphony Administration Interface menu.
3. In the Activation section enter the license serial key you wish to activate or update into the field and click the **Activate** button.
4. If this is your first time activating this license you will be prompted to enter the **Name** and **Email** of the license owner.

Locating Your License Details

You can locate your currently installed license details in one of two places depending on if you are using the FreePBX module or not.

FreePBX Module

1. Log into FreePBX.
2. Navigate to **Admin->iSymphony**.
3. Your license details will be displayed in the **License** Section.

iSymphony Administration Interface

1. Log into the iSymphony Administration Interface. See [Connecting to the Administration Interface](#).
2. Navigate to **Settings->Licensing** using the iSymphony Administration Interface menu.
3. Your license details will be displayed in the **License Information** section.

Determining Your License Maintenance Expiration Date

It is important to know when the maintenance period on your license is going to expire. Knowing your maintenance expiration date will allow you to determine if your license will support an upgrade to a newer version, and if you will be able to receive support from our staff for technical issues. See the [Licensing and Purchasing FAQ](#) for more information on what license maintenance provides.

There are two methods to view your license maintenance expatriation date.

View Maintenance Expiration Date On A Running Server

If your server is running, and your license is installed, you can view your license maintenance expiration date in the license details sections of the iSymphony Administrator, or the FreePBX GUI. See [Locating Your License Details](#) above.

View Maintenance Expiration Date From Your Account

1. Log into your account at www.getisymphony.com.
2. Select **Licenses** from the top menu.
3. Locate the license of interest in the license list. Your maintenance expiration date will be reported next to the license.