

# Extensions

On this page:

- [Extension Properties](#)

The Extensions configuration page allows you to manage the Extensions available in the system. You can access the Extensions configuration page by selecting **Extensions** in the Administration Interface.

## Extension Properties

<b>Core Settings</b>	
<b>Display Name:</b>	The display name of the Extension.
<b>PBX Settings</b>	
<b>Extension:</b>	The number for the extension. Used for originating and transferring to the Extension.
<b>Peer:</b>	The Extension's device/peer. Used to track call state for the Extension and specifies the device/peer used to originate from this Extension. Usually <b>SIP/&lt;extension number&gt;</b> .
<b>Alt. Origination Method:</b>	Allows specification of an alternative origination method for this extension. If blank the value of the <b>Peer</b> field is used for originations from this extension. This field is used in very rare cases.
<b>Auto Answer:</b>	<p>If checked originations made from this extension will auto answer the initial origination call back. Also If a user owns this extension and transfers a call to it in the panel the call will automatically be answered.</p> <p>Only works with the following types of devices:</p> <ul style="list-style-type: none"><li>• <b>Aastra</b></li><li>• <b>Polycom</b></li><li>• <b>Grandstream</b></li><li>• <b>Snom</b></li></ul>
<b>Overrides</b>	
<b>Origination Context:</b>	Overrides the <b>Origination Context</b> set in the <a href="#">Core Server</a> settings for this Extension.
<b>Redirecting Context:</b>	Overrides the <b>Redirecting Context</b> set in the <a href="#">Core Server</a> settings for this Extension.
<b>Originate Timeout:</b>	Overrides the <b>Originate Timeout</b> set in the <a href="#">Core Server</a> settings for this Extension.
<b>Voicemail</b>	
<b>Context:</b>	The context for this Extension's voicemail box.
<b>Mailbox:</b>	The voicemail box for this Extension.
<b>Agent Login</b>	
<b>Agent Location:</b>	The peer/device or Local channel used to log this extension into the Queue.
<b>Agent Interface:</b>	The agent interface used by the phone system to track agent state. Normally used when the <b>Agent Location</b> is set to a Local channel. Usually set to <b>SIP/&lt;extension number&gt;</b> .
<b>Agent Name:</b>	The agent name to use when logging this extension into a Queue.
<b>Initial Agent Penalty:</b>	The initial penalty value to set on the agent when this Extension is logged into the Queue

**Agent  
Paused On  
Login:**

If checked this extension's agent will be paused when logging into a Queue.